

Come Join Us For: **Business Etiquette**

Elizabeth Bockman, M.P.H.

Kishwaukee College Conference Center

21193 Malta Rd, Malta, Room A-225

February 14, 2012 ☼☼☼ 8:00 – 9:30 am

Cost: \$12

Continental Breakfast provided by Kishwaukee College Employment Readiness Program

RSVP to Elaine Cozort at Elaine.Cozort@Kishwaukeecollege.edu

Sponsored by DeKalb County Association of Human Resource Managers (DCAHRM)
and Rochelle Area Human Resource Association (RAHRA)

Program Description

Participants will learn about changes in the workplace and the need for social graces/leadership training.

Elizabeth Bockman, M.P.H., has earned a B.S. degree in Nutrition, a minor in Health Promotion, a certificate in Gerontology and a Masters in Public Health (M.P.H.) from Northern Illinois University.

Elizabeth has over twelve years of experience combined as a physician relations liaison and educator in both the for-profit and non-profit health care arena.

Elizabeth brings to her presentations experience in developing and implementing programs on customer service, business management, public health related topics, and a solid understanding of the importance of appropriate social skills in building successful and meaningful relationships needed to succeed in life, both professionally and personally.

Audiences have included children, young and older adults, and key community business leaders, including corporate executives.